

PERFUME ARTS

Corporate Activation Terms & Conditions

These Terms & Conditions are designed to ensure the successful delivery of a seamless luxury fragrance experience while protecting the interests of both Perfume Arts and our clients.

1. Booking Confirmation

A booking is confirmed only upon receipt of the agreed deposit (where applicable) and written acceptance of the quotation. All bookings are subject to availability and are secured on a first-come, first-served basis.

2. Payment Terms

- A 50% deposit may be required unless otherwise agreed in writing.
- The remaining balance is payable no later than 7 days prior to the activation.
- Approved corporate account customers shall adhere to the payment terms stated on the quotation or invoice.
- Perfume Arts reserves the right to suspend or cancel services where payment has not been received within the agreed payment terms.

3. Guest Numbers

The quotation is based on the confirmed number of fragrance units requested. Increases are subject to availability and additional charges. Reductions within fourteen (14) days may remain chargeable due to procurement and preparation.

4. Branding & Artwork Approval

Clients are responsible for supplying final approved artwork by the agreed deadline. Perfume Arts accepts no responsibility for errors after approval. Amendments after approval may incur additional charges.

5. Event Access & Setup

The client shall provide sufficient venue access and a suitable operating area to complete setup before guest arrival.

6. Activation Duration

The quotation includes the activation period specified. Additional hours are subject to availability and additional charges.

7. Client Delays

Where delays are beyond the control of Perfume Arts, the agreed finishing time remains unchanged unless otherwise agreed.

8. Product Handling

Fragrances are intended for external use only. Guests with known sensitivities or allergies use products at their own discretion. Perfume Arts is not liable for allergic reactions or misuse.

9. Equipment & Property

All perfume bars, fragrance towers, display equipment, dispensing systems, vessels, signage and accessories remain the property of Perfume Arts. The client is responsible for loss, theft or damage caused through negligence or misuse.

10. Photography & Marketing

Unless requested otherwise in writing, Perfume Arts may photograph or film the activation, branding and setup for marketing purposes. Any identifiable guests will be used responsibly and in accordance with applicable privacy legislation.

11. Exclusive Fragrance Service & Product Integrity

Only fragrances, equipment, bottles, packaging and consumables supplied by Perfume Arts may be used as part of the activation. Third-party products require prior written approval. Perfume Arts reserves the right to refuse external products that may compromise quality, safety, presentation or the guest experience.

12. Cancellation Policy

More than 30 days: deposit refundable less costs incurred. 15–30 days: 50% of the quotation payable. 14 days or less: 100% payable. Custom branded products already produced are non-refundable.

13. Force Majeure

Perfume Arts shall not be liable for delays or failure to perform due to circumstances beyond its reasonable control. Where possible, both parties will work together to reschedule.

14. Limitation of Liability

Perfume Arts' total liability shall not exceed the value of the accepted quotation. Perfume Arts shall not be liable for indirect or consequential damages.

15. Acceptance

Acceptance of the quotation, payment of a deposit or written confirmation constitutes acceptance of these Terms & Conditions without the requirement of a physical signature.